



## ***A Comprehensive Screening And Training Program for Volunteers***

The National Recreation and Park Association (NRPA) recognize that quality park and recreation programs would not exist without the support of more than 20 million volunteers across the country. As the primary advocacy and education organization for parks and recreation, the NRPA also acknowledges the critical need for the comprehensive and consistent screening and training of these volunteers.

To address the public safety concerns associated with volunteer access to vulnerable populations, NRPA has issued a set of national recommendations to qualify, credential and properly train volunteers for public service in park, recreation and conservation settings. ***Operation TLC<sup>2</sup>: Making Communities Safe*** is a comprehensive management resource which outlines a quality volunteer management framework and provides affordable and administratively efficient services to implement the national recommendations, particularly for programs serving our most vulnerable populations of children, the elderly and persons with disabilities.

***Operation TLC<sup>2</sup>: Making Communities Safe*** provides national criminal background checks and photo ID's for all potential volunteers, as well as training tools to ensure only safe, quality volunteers are participating. The NRPA has partnered with three companies to create this safety program, each offering the expertise to create the most comprehensive screening, training and identification initiative for volunteers across the parks and recreation landscape. ***Operation TLC<sup>2</sup>: Making Communities Safe*** is designed to enhance the integrity of youth coaching and mentoring, as well as the communication and support services our volunteers provide to the elderly and those with disabilities.

**Southeastern Security Consultants, Inc. (SSCI)**, a volunteer screening company and the preferred partner of NRPA, will provide ***Operation TLC<sup>2</sup>: Making Communities Safe*** park and recreation agencies with comprehensive national screening and criminal background checks. Having access to national screening is an important element for local agencies as most background checks search only the current State of residency for a potential volunteer's criminal record. With a national check, it is much more difficult for an applicant with a criminal background to slip through the cracks and secure a volunteer position in your local organization. With ***Operation TLC<sup>2</sup>: Making Communities Safe***, this loophole is avoided!

Proper training for public service is the necessary next step to create a meaningful, beneficial relationship between the volunteer and their charges. Another essential ***Operation TLC<sup>2</sup>: Making Communities Safe*** partner is **DMP Consulting Inc**, which specializes in training volunteers for public service. The training DVD, which is included in the ***Operation TLC<sup>2</sup>: Making Communities Safe*** toolkit, enhances existing training programs and reinforces local policies so that every volunteer understands their role in ensuring the health, safety and livability of their community.

Finally, the properly screened and trained volunteers need to be clearly identified to distinguish themselves as members of the volunteer staff, authorized to serve in our public places and spaces. **TSS Photography**, a national photography franchise, provides a customized photo identification tag with specialized credentialing information and lanyard.

The performance of the background check and creating the photo ID badge is completed within 10 business days at a combined price of \$22.50 per person. In addition, this preferred pricing is extended to all fulltime, part time, seasonal staff, volunteers for all agency departments and all youth leagues, mentors and other groups authorized to use the public facilities under the control of the agency.

As Parks and Recreation professionals, we understand the vital role that volunteers play in our local programs. Ensuring that only the best and most dedicated volunteers have access to our most vulnerable populations is paramount. Capitalizing on ***Operation TLC<sup>2</sup>: Making Communities Safe*** - a robust, yet cost-effective volunteer management program - goes a long way in ensuring that the highest level of safety and security is maintained within your own community.

## *Operation TLC<sup>2</sup>: Making Communities Safe – Quick-Reference*

Key Points	Explanation
Affordable, ONE TIME <i>Operation TLC<sup>2</sup></i> Charter Agency Fee of \$995	The one-time fee entitles Charter Agency to: <ul style="list-style-type: none"> <li>• <b>Comprehensive Volunteer Management Resource Manual + all forms</b></li> <li>• <b>38-minute Volunteer Management Training DVD</b></li> <li>• <b>7 minute promotional DVD</b></li> <li>• <b>Access to NRPA National Recommendations for Background Screening</b></li> <li>• <b>National Leadership Recognition</b></li> <li>• <b>Preferred Pricing on Combined Background Screening and Photo ID services</b></li> </ul>
Preferred Pricing	Preferred Pricing of \$22.50 per person fee for comprehensive local, state and NATIONAL background screening. Fee also includes a Photo ID Badge + lanyard.
Access to NRPA National Recommendations for Background Screening	Reduce your risk exposure by embracing the standards-based national recommendation for volunteers taking the guesswork out of Background Checks!
Accelerated Background Check Turnaround Times	3-5 Business day Background Screening turnaround commitment with complete interpretation of charges and court dispositions
Reduced Agency Manpower Needs	Utilizing the <i>Operation TLC<sup>2</sup></i> program significantly reduces your agency's labor investment by out sourcing the background check management functions.
Local Agency Recognition	NRPA is committed to recognizing our Charter Organizations that become fully compliant with all 3 components of the <i>Operation TLC<sup>2</sup></i> volunteer management program (education, national background checks, photo IDs).
Access to leading experts in each field of expertise	<i>Operation TLC<sup>2</sup></i> partners provide a wealth of experience in each core area – SSCI (background screening), TSS Photography (nationwide photography), and DMP Consulting (training development) and each company provides complimentary consultation to our Charter Organizations.
Improved Community Visibility for Your Organization by Making Safety a Priority	Credentialing your volunteers with durable-visible Photo IDs provides outward demonstration of your commitment to making your community more livable, healthy and safe by ensuring that only the best volunteers represent your agency through park, recreation and conservation programs and facilities. Service provided within 10 business days (USPS).
Your <i>Operation TLC<sup>2</sup></i> Investment is an Investment in the FUTURE!	All net revenues received from your Charter Organization investment will be re-invested back into <i>Operation TLC<sup>2</sup></i> and used to develop future program enhancements.

